

## SAFETY SUMMIT – DAY 1

### Section 1: Saturday March 16, Afternoon Session (1:00pm-5:00pm)

#### Safety around aquatics workshop:

*In this workshop style learning session explore the latest in aquatic safety. From case studies, lessons learned and managing risk of aquatic environments to dynamic workshop-style learning, this event is designed for zoo and aquarium professionals focused on enhancing safety around and within water exhibits. Join us to prioritize guest/staff safety and gain practical insights from lessons learned. Dive into safety in aquatics!*

**New and Updated Accreditation Standards:** *Empower your institution for success! Dive into the realm of excellence by learning how to align with the latest benchmarks. Equip yourself with the knowledge to foster accountability in aquatic related practices. Join us on the journey of continuous improvement—because standards evolve, and so should your institution.*

**New Ozone Standards:** *Ozone can be dangerous. Is your facility keeping up with new newest standards to keep your teams and your animals safe?*

**New Chlorine Standards:** *The new standards aim to enhance the health and safety of your teams by setting rigorous guidelines for the use and handling of chlorine-based products in our facilities.*

**Safety Around Aquatic Exhibits and Water Features:** *Elevating the commitment to guest and staff safety around water exhibits and features requires the implementation of cutting-edge measures, creating a fortified environment that not only prevents accidents but also guarantees a seamless and secure experience for both staff and visitors alike.*

**Dive safety:** *Take charge of safety in aquatic environments! Dive into action by prioritizing robust protocols, stressing the vital significance of thorough training, meticulous equipment maintenance, and swift emergency responses. Together, let's mitigate risks and ensure a secure and exhilarating underwater experience.*

**Lessons learned:** *Seize the power of experience! Learn from others to leverage valuable insights for continuous improvement, refining processes, procedures, and decision-making. Transform your organizational effectiveness with the wisdom gained from the past.*

## SAFETY SUMMIT – DAY 2

### **Section 2: Sunday March 17, Morning Sessions (8:00am to Noon)**

#### **Keeping workers safe and preventing injuries:**

*Join our expert panelists as we discuss vital aspects of workplace safety in zoos and aquariums. From injury prevention to applying OSHA regulations and more, our discussion will provide practical insights and solutions. We will discuss optimizing facility safety such as implementing effective engineering and administrative controls for new and existing structures. Gain valuable perspectives, including a FedEx case study, to enhance worker safety in these dynamic settings.*

**Injury Prevention:** *Discover the key to ensuring a secure environment, minimizing risks, and prioritizing the well-being of individuals across diverse settings! Uncover strategies for injury prevention that promise to help keep teams and guests safe. Don't miss out on this opportunity to learn and implement essential practices that contribute to a safer and healthier environment for everyone!*

**Case Study:** *FedEx case study provides valuable insights into logistics and operational efficiency, offering lessons and best practices for businesses in the transportation sector.*

**Optimizing Facility Safety:** *Explore the vital realm of facility safety around potentially deadly and potentially dangerous animals in both new and existing structures. Gain practical insights into implementing effective engineering and administrative controls, tailored to the unique characteristics of different facilities and animals. Through real-world examples, participants will learn valuable strategies to foster resilience and preparedness within their organizations.*

**Zoos, and Aquariums, and OSHA oh my!** *Applying OSHA regulations to zoos and aquariums can be challenging, but ensures that our facilities adhere to occupational safety and health standards, promoting a secure environment for both employees and visitors*

### **Section 3: Sunday March 17, Afternoon Sessions (1:00pm-5:00pm)**

#### **Employee Wellbeing & Safety - they are connected:**

*This session will take you on journey as our panelists uncover how employee wellbeing & safety are connected. Panelist will explore the link between psychological safety and physical safety, fostering an environment where communication about safety concerns thrive. Jump into the empowering 'Just Culture,' encouraging incident reporting without fear of reprisal. Uncover the strategic importance of Root Cause Analysis and near miss reporting for proactive safety measures. Learn from real-world examples and lessons derived from implementing a Just Culture, showcasing successful transformations in safety culture and prioritizing employee wellbeing. Join us for an enlightening session that uncovers the intricate interplay between Employee Wellbeing & Safety!*

**Psychological Safety & Physical Safety:** *Foster both psychological and physical safety—create an environment that supports well-being and open communication.*

**Just Culture:** *Embrace a Just Culture—learn how you can cultivate an atmosphere where accountability and learning coexist. Learn from facilities that have implemented Just Culture—apply insights gained for continuous improvement and organizational growth.*

**Root Cause Analysis:** *Dive into Root Cause Analysis—uncover the true origins of issues to implement effective and lasting solutions.*

**Near Miss Reporting:** *Report near misses—be proactive in preventing future incidents by sharing and learning from close calls.*



## SAFETY SUMMIT – DAY 3

### Section 4: Monday March 18, Morning Sessions (8:00am to Noon)

#### Keeping your facilities, guests, staff, and animals safe with security:

*Enhance safety in your facilities with our panel presentations on the latest security measures, including new accreditation standards. Explore animal protection and storm preparedness, delve into CCTV system roles, and discuss active assailant training with real-world insights from the Columbus Zoo Case Study. Equip yourself with the latest security expertise to safeguard your facilities, guests, staff, and animals.*

**Physical Security, Putting the right things in the right places:** *From guests, staff, contractors to animals in our care, we need to protect them all. Merging new security technologies with our legacy equipment. Putting the right things in the right places to set ourselves up for a safer, more secure zoo. In this session we will discuss how emerging technologies can help both protect and paint a new picture of what is actually happening at your zoo.*

**Security/Animal Protection before, during, and after the storm:** *Take action for animal welfare! Ensure security and protection before, during, and after the storm. Implement robust measures to safeguard animals in our care in all weather conditions.*

**Active Threats | Preparedness | In the Moment | Rescue & Recovery | Is Your Zoo or Aquarium Ready? Are You Ready?** *In today's challenging times, Active Threats are a significant concern, especially in places like zoos and aquariums. Join our session for insights on preparation, response strategies, and essential elements such as "stop the bleed" and recovery stages. Discover indicators, training, partnerships with law enforcement, and recovery navigation. Together, let's fortify these spaces with proactive measures.*

### Section 5: Monday March 18, Afternoon Sessions (1:00pm-5:00pm)

#### Preparing for when things go wrong: Response and Recovery:

*Prepare for the unexpected! Join our panel to gain insights into de-escalation techniques, safe restraints, and proactive approaches to handling suspicious packages. Learn about collaboration with local law enforcement in emergency scenarios, and engage in an in-depth discussion on response strategies, including firearms, with Zoo Emergency Response Team experts. Discover the importance of emergency response drills and best practices to ensure your organization is ready for swift, coordinated, and effective responses in times of crisis..*

**De-escalation & Safe Restraints:** *Learn essential skills in de-escalation techniques and safe restraints to effectively manage unexpected situations, ensuring a secure and controlled environment.*

**Emotional Intelligence Training for Security and Emergency Responders:** *Join forces for safety! Explore firearms team membership, training, and collaboration with the Animal Health team and Houston Police Department to ensure a coordinated and effective approach.*

**Firearms Accreditation Standards, Definitions, Surveys:** *Elevate your firearms safety standards! Engage with accreditation updates, define key terms, and participate in surveys to stay informed and enhance your knowledge.*

**Collaboration with A Local PD:** *Firearms Team Membership, Training and Collaboration with The Animal Health Team and Houston Police Department at the Houston Zoo.*

**Local PD as your Firearms Team:** *Empower your local PD! Learn how Akron Zoo established them as a firearms team, fostering collaboration and enhancing security measures at the zoo.*

**Facilitated Townhall Firearms Panel:** *Join the conversation! Attend our facilitated townhall firearms panel to gain valuable insights, share experiences, and contribute to the collective knowledge on responsible firearms management.*

